



STANDARD WARRANTIES

12 MONTHS PARTS AND LABOR – WARRANTY *(Applicable Products & Markets)* NOR-LAKE SCIENTIFIC REFRIGERATION PRODUCTS - OL1YLW

WARRANTY COVERAGE: Nor-Lake, Incorporated extends the following warranty to the original purchaser/user, which shall be deemed to mean the individual or company for whom the warranted product(s) was originally installed. It neither assumes, nor authorizes any person to assume, any obligation other than that covered by this warranty, and applies only within the continental boundaries of the United States of America, its territories and possessions, and Canada.

Nor-Lake warrants this product to be free from defects in material or workmanship under normal use and service. In the event of failure, the obligation of Nor-Lake under this warranty shall be limited to replacement materials. **Contact Nor-Lake for work authorization on equipment within the warranty period.** The warranty is in force for twelve (12) months from date of installation, but no longer than eighteen (18) months from date of Nor-Lake invoice. Any claim for defects occurring between twelve (12) months and eighteen (18) months from date of Nor-Lake invoice must furnish proof that installation date did occur within six (6) months of Nor-Lake invoice.

WARRANTY EXCLUSIONS: Excluded from coverage under this warranty are charges for original installation, start-up and control adjustments. This warranty does not apply to equipment which has been subject to removal from original site, dismantled and rebuilt, or subject to any accident, alterations by unauthorized service, negligence, abuse, misuse, or improper installation. **This warranty does not apply to electrical inter-wiring, refrigerant piping, drain lines or field work provided by others. This warranty does not apply to any failure as a result of use/abuse, site or environmental conditions. Floor panels are not warranted under the following conditions: wet mopping or use of a water hose for cleaning, rolling wheel traffic (carts, dollies, etc.) on a non-reinforced (overlay) floors or weight loads exceeding 800 lbs/sq.ft on non-structural floors.**

18 MONTHS PARTS AND LABOR – WARRANTY *(Applicable Products & Markets)* NOR-LAKE SCIENTIFIC REFRIGERATION PRODUCTS - OL1YLW

WARRANTY COVERAGE: Nor-Lake, Incorporated extends the following warranty to the original purchaser/user, which shall be deemed to mean the individual or company for whom the warranted product(s) was originally installed. It neither assumes, nor authorizes any person to assume, any obligation other than that covered by this warranty, and applies only within the continental boundaries of the United States of America, its territories and possessions, and Canada.

Nor-Lake warrants this product to be free from defects in material or workmanship under normal use and service. In the event of failure, the obligation of Nor-Lake under this warranty shall be limited to replacement materials. **Contact Nor-Lake for work authorization on equipment within the warranty period.** The warranty is in force for eighteen (18) months from date of installation, but no longer than twenty-four (24) months from date of Nor-Lake invoice. Any claim for defects occurring between eighteen (18) months and twenty-four (24) months from date of Nor-Lake invoice must furnish proof that installation date did occur within six (6) months of Nor-Lake invoice.

WARRANTY EXCLUSIONS: Excluded from coverage under this warranty are charges for original installation, start-up and control adjustments. This warranty does not apply to equipment which has been subject to removal from original site, dismantled and rebuilt, or subject to any accident, alterations by unauthorized service, negligence, abuse, misuse, or improper installation. **This warranty does not apply to electrical inter-wiring, refrigerant piping, drain lines or field work provided by others. This warranty does not apply to any failure as a result of use/abuse, site or environmental conditions. Floor panels are not warranted under the following conditions: wet mopping or use of a water hose for cleaning, rolling wheel traffic (carts, dollies, etc.) on a non-reinforced (overlay) floors or weight loads exceeding 800 lbs/sq.ft on non-structural floors.**

24 MONTHS PARTS AND LABOR – WARRANTY *(Applicable Products & Markets)* NOR-LAKE SCIENTIFIC REFRIGERATION PRODUCTS

WARRANTY COVERAGE: Nor-Lake, Incorporated extends the following warranty to the original purchaser/user, which shall be deemed to mean the individual or company for whom the warranted product(s) was originally installed. It neither assumes, nor authorizes any person to assume, any obligation other than that covered by this warranty, and applies only within the continental boundaries of the United States of America, its territories and possessions, and Canada.

Nor-Lake warrants this product to be free from defects in material or workmanship under normal use and service. In the event of failure, the obligation of Nor-Lake under this warranty shall be limited to replacement materials. **Contact Nor-Lake for work authorization on equipment within the warranty period.** The warranty is in force for twenty-four (24) months from date of installation, but no longer than thirty (30) months from date of Nor-Lake invoice. Any claim for defects occurring between twenty-four (24) months and thirty (30) months from date of Nor-Lake invoice must furnish proof that installation date did occur within six (6) months of Nor-Lake invoice.

WARRANTY EXCLUSIONS: Excluded from coverage under this warranty are charges for original installation, start-up and control adjustments. This warranty does not apply to equipment which has been subject to removal from original site, dismantled and rebuilt, or subject to any accident, alterations by unauthorized service, negligence, abuse, misuse, or improper installation. **This warranty does not apply to electrical inter-wiring, refrigerant piping, drain lines or field work provided by others. This warranty does not apply to any failure as a result of use/abuse, site or environmental conditions. Floor panels are not warranted under the following conditions: wet mopping or use of a water hose for cleaning, rolling wheel traffic (carts, dollies, etc.) on a non-reinforced (overlay) floors or weight loads exceeding 800 lbs/sq.ft on non-structural floors.**

FIVE YEAR ORIGINAL COMPRESSOR WARRANTY *(Applicable Products & Markets)*
NOR-LAKE REFRIGERATION SYSTEMS - OP5YW

WARRANTY COVERAGE: Nor-Lake, Incorporated extends the following warranty to the original purchaser/user, which shall be deemed to mean the individual or company for whom the warranted product(s) was originally installed. It neither assumes, nor authorizes any person to assume, any obligation other than that covered by this warranty, and applies only within the continental boundaries of the United States of America, its territories and possessions, and Canada.

Nor-Lake warrants this product to be free from defects in material or workmanship under normal use and service. In the event of failure, the obligation of Nor-Lake under this warranty shall be limited to repairing or replacing with a like compressor, at Nor-Lake's option, F.O.B. Hudson, WI, any original equipment compressor only from the warranted original equipment product which proves defective, and which Nor-Lake's examination shall disclose to its satisfaction to be thus defective, and which cannot be placed back into operation in the field with normal service efforts.

A replacement compressor installed as a result of this warranty is not subsequently covered by this warranty. Nor-Lake reserves the right to require the return, collect freight, of any defective part. **A Nor-Lake provided authorization number is required before the return of any parts or equipment.**

Should purchaser elect to obtain a replacement for the defective compressor locally in lieu of purchasing the part directly from Nor-Lake, Nor-Lake's financial obligation will be limited to a reimbursement consistent with the purchaser's/user's then current purchase price for the defective compressor acquired from Nor-Lake, Incorporated minus any applicable salvage value.

The warranty is in force for five (5) years from date of installation, but not longer than five (5) years six (6) months from Nor-Lake invoice date. Any claim for defects occurring between five (5) years and five (5) years six (6) months from Nor-Lake invoice date must furnish proof that installation did occur within six (6) months of Nor-Lake invoice date.

WARRANTY EXCLUSIONS: This warranty does not apply to equipment which has been subject to removal from original installation site, dismantled and rebuilt, or subject to any accident, alterations by unauthorized service, negligence, abuse, misuse, improper installation, or general maintenance. This warranty does not include any labor or mileage charges for replacement or repair of defective parts. This warranty does not include replacement of any expendable items such as refrigerants, oils, filters, or driers.

18 MONTHS ORIGINAL EQUIPMENT REPLACEMENT PARTS WARRANTY *(Applicable Products & Markets)*
NOR-LAKE SCIENTIFIC REFRIGERATION PRODUCTS - SP1YW

WARRANTY COVERAGE: Nor-Lake, Incorporated extends the following warranty to the original purchaser/user, which shall be deemed to mean the individual or company for whom the warranted product(s) was originally installed. It neither assumes, nor authorizes any person to assume, any obligation other than that covered by this warranty and applies only within the continental boundaries of the United States of America, its territories and possessions, and Canada.

Nor-Lake warrants this product to be free from defects in material or workmanship under normal use and service. In the event of failure, the obligation of Nor-Lake under this warranty shall be limited to repairing or replacing with a like part, at Nor-Lake's option, F.O.B. Hudson, WI, any original equipment part of the warranted original equipment product which proves defective, and which Nor-Lake's examination shall disclose to its satisfaction to be thus defective, and which cannot be placed back into operation in the field with normal service efforts.

A replacement part installed as a result of this warranty is not subsequently covered by this warranty. Nor-Lake reserves the right to require the return, collect freight, of any defective part. **A Nor-Lake provided authorization number is required before the return of any parts or equipment.**

Should purchaser elect to obtain a replacement for the defective part locally in lieu of purchasing the part directly from Nor-Lake, Nor-Lake's financial obligation will be limited to reimbursement consistent with the original purchaser's/user's then current purchase price for the defective part acquired from Nor-Lake, Incorporated.

The warranty is in force for eighteen (18) months from date of installation, but not longer than twenty-four (24) months from Nor-Lake invoice date. Any claim for defects occurring between eighteen (18) months and twenty-four (24) months from Nor-Lake invoice date must furnish proof that installation date did occur within six (6) months of Nor-Lake invoice date.

WARRANTY EXCLUSIONS: This warranty does not apply to equipment which has been subject to removal from original installation site, dismantled and rebuilt, or subject to any accident, alterations by unauthorized service, negligence, abuse, misuse, or improper installation. This warranty does not include any labor or mileage charges for replacement or repair of defective parts. This warranty does not include replacement of any expendable items such as refrigerants, oils, filters or driers. **Floor panels are not warranted under the following conditions: wet mopping or use of a water hose for cleaning, rolling wheel traffic (carts, dollies, etc.) on a non-reinforced (overlay) floors or weight loads exceeding 800 lbs/sq.ft on non-structural floors.**

FIFTEEN YEAR ORIGINAL EQUIPMENT PANEL WARRANTY *(Applicable Products & Markets)*
NOR-LAKE ENVIRO LINE™ FOAM WALK-IN ROOM PANELS - SP10YM

WARRANTY COVERAGE: Nor-Lake, Incorporated extends the following warranty to the original purchaser/user, which shall be deemed to mean the individual or company for whom the warranted product(s) was originally installed. It neither assumes, nor authorizes any person to assume, any obligation other than that covered by this warranty, and applies only within the continental boundaries of the United States of America, its territories and possessions, and Canada.

Nor-Lake warrants this product to be free from defects in material or workmanship under normal use and service. In the event of failure, the obligation of Nor-Lake under this warranty shall be limited to repairing or replacing with a like part, at Nor-Lake's option, F.O.B. Hudson, WI, any original equipment part of the warranted original equipment product which proves defective, and which Nor-Lake's examination shall disclose to its satisfaction to be thus defective, and which cannot be placed back into operation in the field with normal service efforts.

A replacement panel installed as a result of this warranty is not subsequently covered by this warranty. Nor-Lake reserves the right to require the return, collect freight, of any defective panel. **A Nor-Lake provided authorization number is required before the return of any panel.**

The warranty is in force for fifteen (15) years from date of installation, but not longer than fifteen (15) years six (6) months from Nor-Lake invoice date. Any claim for defects occurring between fifteen (15) years and fifteen (15) years six (6) months from Nor-Lake invoice date must furnish proof that installation date did occur within six (6) months of Nor-Lake invoice date.

WARRANTY EXCLUSIONS: This warranty does not apply to equipment which has been subject to removal from original installation site, dismantled and rebuilt, or subject to any accident, alterations by unauthorized service, negligence, abuse, misuse, improper installation or general maintenance. This warranty does not apply to the panel finish. This warranty does not include any labor or mileage charges for replacement or repair of defective panels. **This warranty does not apply to any failure as a result of use/abuse, site or environmental conditions. Floor panels are not warranted under the following conditions: wet mopping or use of a water hose for cleaning, rolling wheel traffic (carts, dollies, etc.) on a non-reinforced (overlay) floors or weight loads exceeding 800 lbs/sq.ft on non-structural floors.**

12 MONTHS PARTS --- WARRANTY (INTERNATIONAL) (Applicable Products & Markets)
NOR-LAKE SCIENTIFIC REFRIGERATION PRODUCTS

WARRANTY COVERAGE: Nor-Lake, Incorporated extends the following warranty to the original purchaser/user, which shall be deemed to mean the individual or company for whom the warranted product(s) was originally installed. It neither assumes, nor authorizes any person to assume any obligation other than that covered by this warranty, and applies only outside the continental boundaries of the United States of America, its territories and possessions, and Canada.

Nor-Lake warrants this product to be free from defects in material or workmanship under normal use and service. In the event of failure, the obligation of Nor-Lake under this warranty shall be limited to replacement materials. No labor costs will be paid under this warranty. The warranty is in force for twelve (12) months from date of installation, but not longer than eighteen (18) months from date of Nor-Lake invoice. Any claim for defects occurring between twelve (12) and eighteen (18) months from date of Nor-Lake invoice must furnish proof that installation date did occur within six (6) months of Nor-Lake invoice date.

WARRANTY EXCLUSIONS: Excluded from coverage under this warranty are charges for any labor for repair, original installation, start-up and control adjustments. This warranty does not apply to equipment which has been subject to removal from original site, dismantled and rebuilt, or subject to any accident, alterations by unauthorized service, negligence, abuse, misuse, or improper installation. This warranty does not include replacement of any expendable items such as refrigerants, oil, filters or driers. **This warranty does not apply to electrical inter-wiring, refrigerant piping, drain lines or field work provided by others. This warranty does not apply to any failure as a result of use/abuse, site or environmental conditions.**

18 MONTHS PARTS --- WARRANTY (INTERNATIONAL) (Applicable Products & Markets)
NOR-LAKE SCIENTIFIC REFRIGERATION PRODUCTS

WARRANTY COVERAGE: Nor-Lake, Incorporated extends the following warranty to the original purchaser/user, which shall be deemed to mean the individual or company for whom the warranted product(s) was originally installed. It neither assumes, nor authorizes any person to assume any obligation other than that covered by this warranty, and applies only outside the continental boundaries of the United States of America, its territories and possessions, and Canada.

Nor-Lake warrants this product to be free from defects in material or workmanship under normal use and service. In the event of failure, the obligation of Nor-Lake under this warranty shall be limited to replacement materials. No labor costs will be paid under this warranty. The warranty is in force for eighteen (18) months from date of installation, but not longer than twenty-four (24) months from date of Nor-Lake invoice. Any claim for defects occurring between eighteen (18) and twenty-four (24) months from date of Nor-Lake invoice must furnish proof that installation date did occur within six (6) months of Nor-Lake invoice date.

WARRANTY EXCLUSIONS: Excluded from coverage under this warranty are charges for any labor for repair, original installation, start-up and control adjustments. This warranty does not apply to equipment which has been subject to removal from original site, dismantled and rebuilt, or subject to any accident, alterations by unauthorized service, negligence, abuse, misuse, or improper installation. This warranty does not include replacement of any expendable items such as refrigerants, oil, filters or driers. This warranty does not apply to remote refrigeration systems requiring electrical inter-wiring or refrigerant piping provided by others. **This warranty does not apply to electrical inter-wiring, refrigerant piping, drain lines or field work provided by others. This warranty does not apply to any failure as a result of use/abuse, site or environmental conditions.**

24 MONTHS PARTS --- WARRANTY (INTERNATIONAL) (Applicable Products & Markets)
NOR-LAKE SCIENTIFIC REFRIGERATION PRODUCTS

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Nor-Lake warrants this product to be free from defects in material or workmanship under normal use and service. In the event of failure, the obligation of Nor-Lake under this warranty shall be limited to replacement materials. No labor costs will be paid under this warranty. The warranty is in force for twenty-four (24) months from date of installation, but not longer than thirty (30) months from date of Nor-Lake invoice. Any claim for defects occurring between twenty-four (24) and thirty (30) months from date of Nor-Lake invoice must furnish proof that installation date did occur within six (6) months of Nor-Lake invoice date.

WARRANTY EXCLUSIONS: Excluded from coverage under this warranty are charges for any labor for repair, original installation, start-up and control adjustments. This warranty does not apply to equipment which has been subject to removal from original site, dismantled and rebuilt, or subject to any accident, alterations by unauthorized service, negligence, abuse, misuse, or improper installation. This warranty does not include replacement of any expendable items such as refrigerants, oil, filters or driers. This warranty does not apply to remote refrigeration systems requiring electrical inter-wiring or refrigerant piping provided by others. **This warranty does not apply to electrical inter-wiring, refrigerant piping, drain lines or field work provided by others. This warranty does not apply to any failure as a result of use/abuse, site or environmental conditions.**

IT IS EXPRESSLY UNDERSTOOD AND AGREED THAT EACH OF THE WARRANTIES SET FORTH HEREIN ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. ANY DESCRIPTION OF THE EQUIPMENT, WHETHER WRITTEN OR ORAL, IS FOR THE SOLE PURPOSE OF IDENTIFYING THE EQUIPMENT AND SHALL NOT BE CONSTRUED AS AN EXPRESS WARRANTY. ANY SUGGESTIONS BY SELLER OR SELLER'S REPRESENTATIVE REGARDING USE, APPLICATION OR SUITABILITY OF THE EQUIPMENT SHALL NOT BE CONSTRUED AS AN EXPRESS WARRANTY UNLESS CONFIRMED TO BE SUCH IN WRITING BY AN OFFICER OF SELLER.

FOR EACH OF THE WARRANTIES SET FORTH HEREIN, UNDER NO CIRCUMSTANCES WHATSOEVER SHALL NOR-LAKE BE LIABLE TO PURCHASER FOR LOSS OF USE, LOST PROFIT, REVENUE OR PROFIT OR FOR ANY OTHER INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES, INCLUDING, BUT NOT LIMITED TO, LOSSES INVOLVING LOSS OF THE CONTENTS OF THE UNIT, OR OTHER PRODUCT LOSS.

ALL WARRANTY CLAIMS MUST BE RECEIVED BY NOR-LAKE WITHIN 30 DAYS OF EQUIPMENT FAILURE.
ALL WARRANTY CLAIMS MUST INCLUDE NOR-LAKE EQUIPMENT MODEL AND SERIAL NUMBERS.
ALL WARRANTY CLAIMS MUST BE FILED ELECTRONICALLY IN WARRANTY CENTRAL.

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