



### THREE YEAR ORIGINAL MILK COOLER EQUIPMENT STANDARD WARRANTIES

**WARRANTY COVERAGE:** This warranty neither assumes, nor authorizes any person to assume, any obligation other than that covered by this warranty, and applies only within the continental boundaries of the United States of America, its territories and possessions, and Canada.

Norlake warrants this product to be free from defects in material or workmanship under normal use and service. In the event of failure, the obligation of Norlake under this warranty shall be limited to repairing or replacing with a like part, at Norlake's option, F.O.B. Hudson, WI, any original equipment part of the warranted original equipment product which proves defective, and which Norlake's examination shall disclose to its satisfaction to be thus defective, and which cannot be placed back into operation in the field with normal service efforts.

Norlake warrants this product to be free from defects in material or workmanship under normal use and service. In the event of failure, the obligation of Norlake under this warranty shall be limited to the reasonable labor cost, on a straight time basis, to repair the warranted product which proves defective. No overtime labor costs or travel time will be paid under this warranty. Unless preauthorized, a maximum of one hour travel is covered.

A replacement part installed as a result of this warranty is not subsequently covered by this warranty. Norlake reserves the right to require the return, collect freight, of any defective part. **A Norlake provided authorization number is required before the return of any parts or equipment.**

Should purchaser elect to obtain a replacement for the defective part locally in lieu of purchasing the part directly from Norlake, Norlake's financial obligation will be limited to reimbursement consistent with the purchaser's/user's then current purchase price for the defective part acquired from Norlake, Incorporated.

The warranty is in force for three (3) years from date of installation, but not longer than three (3) years, three (3) months from Norlake invoice date. Any claim for defects occurring between three (3) years and three (3) months from Norlake invoice date must furnish proof that installation did occur within three (3) months of Norlake invoice date.

**WARRANTY EXCLUSIONS:** This warranty does not apply to equipment which has been subject to removal from original installation site, dismantled and rebuilt, or subject to any accident, alterations by unauthorized service, negligence, abuse, misuse, or improper installation. This warranty does not include any labor or mileage charges for replacement or repair of defective parts. This warranty does not apply to electrical inter-wiring, refrigerant piping, drain lines or field work provided by others. This warranty does not apply to any failure as a result of use/abuse, site or environmental conditions.

### NINETY DAY REPLACEMENT PARTS WARRANTY – ALL NORLAKE COMMERCIAL REFRIGERATION PRODUCTS

**WARRANTY COVERAGE:** This warranty neither assumes, nor authorizes any person to assume, any obligation other than that covered by this warranty and applies only within the continental boundaries of the United States of America, its territories and possessions, and Canada.

Norlake warrants this replacement part to be free from defects in material or workmanship under normal use and service. In the event of failure, the obligation of Norlake under this warranty shall be limited to repairing or replacing with a like part, at Norlake's option, F.O.B. Hudson, WI, the replacement part only of the warranted product which proves defective, and which Norlake's examination shall disclose to its satisfaction to be thus defective, and which cannot be placed back into operation in the field with normal service efforts.

A replacement part installed as a result of this warranty is not subsequently covered by this warranty. Norlake reserves the right to require the return, collect freight, of any defective part. **A Norlake provided authorization number is required before the return of any parts or equipment.**

Should purchaser elect to obtain a replacement for the defective part locally in lieu of purchasing the part directly from Norlake, Norlake's financial obligation will be limited to reimbursement consistent with the original purchaser's/user's then current purchase price for the defective part acquired from Norlake, Incorporated.

The warranty is in force for ninety (90) days from date of installation, but not longer than one hundred twenty (120) days from Norlake invoice date. Any claim for defects occurring between ninety (90) days and one hundred twenty days (120) from Norlake invoice date must furnish proof that installation date did occur within thirty (30) days of Norlake invoice date.

**WARRANTY EXCLUSIONS:** This warranty does not apply to equipment which has been subject to removal from original installation site, dismantled and rebuilt, or subject to any accident, alterations by unauthorized service, negligence, abuse, misuse, or improper installation. This warranty does not include any labor or mileage charges for replacement or repair of defective parts. This warranty does not include replacement of any expendable items such as refrigerants, oils, filters or driers. This warranty does not apply to electrical inter-wiring, refrigerant piping, drain lines or field work provided by others. This warranty does not apply to any failure as a result of use/abuse, site or environmental conditions.

### FIVE YEAR ORIGINAL COMPRESSOR WARRANTY - NORLAKE REFRIGERATION SYSTEMS

**WARRANTY COVERAGE:** This warranty neither assumes, nor authorizes any person to assume, any obligation other than that covered by this warranty, and applies only within the continental boundaries of the United States of America, its territories and possessions, and Canada. This optional warranty is in lieu of any other applicable standard warranty.

Norlake warrants this product to be free from defects in material or workmanship under normal use and service. In the event of failure, the obligation of Norlake under this warranty shall be limited to repairing or replacing with a like compressor, at Norlake's option, F.O.B. Hudson, WI, the original equipment compressor only from the warranted original equipment product which proves defective, and which Norlake's examination shall disclose to its satisfaction to be thus defective, and which cannot be placed back into operation in the field with normal service efforts.

A replacement compressor installed as a result of this warranty is not subsequently covered by this warranty. Norlake reserves the right to require the return, collect freight, of any defective part. **A Norlake provided authorization number is required before the return of any parts or equipment.**

Should purchaser elect to obtain a replacement for the defective compressor locally in lieu of purchasing the part directly from Norlake, Norlake's financial obligation will be limited to a reimbursement consistent with the purchaser's/user's then current wholesale price for the defective compressor acquired from Norlake, Incorporated minus any applicable salvage value.

The warranty is in force for five (5) years from date of installation, but not longer than five (5) years three (3) months from Norlake invoice date. Any claim for defects occurring between five (5) years and five (5) years three (3) months from Norlake invoice date must furnish proof that installation date did occur within three (3) months of Norlake invoice date.

**WARRANTY EXCLUSIONS:** This warranty does not apply to equipment which has been subject to removal from original installation site, dismantled and rebuilt, or subject to any accident, alterations by unauthorized service, negligence, abuse, misuse, or improper installation. This warranty does not include any labor or mileage charges for replacement or repair of defective parts. This warranty does not include replacement of any expendable items such as refrigerants, oils, filters or driers. This warranty does not apply to any failure as a result of use/abuse, site or environmental conditions.

### **FIVE YEAR CONSTRUCTION LIMITED WARRANTY - NORLAKE MILK COOLER**

**WARRANTY COVERAGE:** This warranty neither assumes, nor authorizes any person to assume, any obligation other than that covered by this warranty, and applies only within the continental boundaries of the United States of America, its territories and possessions, and Canada.

Norlake warrants the interior liner bottom structure of the Milk Cooler Cabinets to hold up to normal use for a period of five (5) years. In the event of failure, the obligation of Norlake under this warranty shall be limited to repairing or replacing any original equipment which proves defective, by Norlake's examination, with like equipment, at Norlake's option, F.O.B. Hudson, WI.

**Warranty Replacement Schedule: 1<sup>st</sup> Year – 100%, 2<sup>nd</sup> Year – 80%, 3<sup>rd</sup> Year – 60%, 4<sup>th</sup> Year – 50%, 5<sup>th</sup> Year – 40%**

A replacement cabinet installed as a result of this warranty is not subsequently covered by this warranty. Norlake reserves the right to require the return, collect freight, of any defective cabinet. **A Norlake provided authorization number is required before the return of any cabinet.**

The warranty is in force for five (5) years from date of installation, but not longer than five (5) years and three (3) months from Norlake invoice date. Any claim for defects occurring between five (5) years and five (5) years three (3) months from Norlake invoice date must furnish proof that installation date did occur within three (3) months of Norlake invoice date.

**WARRANTY EXCLUSIONS:** This warranty does not apply to equipment, which has been subject to removal from original installation site, dismantled and rebuilt, or subject to any accident, alterations by unauthorized service, negligence, abuse, misuse, or improper installation. This warranty does not include any field labor or mileage charges for replacement or repair of defective cabinet. This warranty does not apply to any other service, repair, or replacement part. This warranty does not apply to metal finish due to normal wear and tear.

**IT IS EXPRESSLY UNDERSTOOD AND AGREED THAT EACH OF THE WARRANTIES SET FORTH HEREIN ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. ANY DESCRIPTION OF THE EQUIPMENT, WHETHER WRITTEN OR ORAL, IS FOR THE SOLE PURPOSE OF IDENTIFYING THE EQUIPMENT AND SHALL NOT BE CONSTRUED AS AN EXPRESS WARRANTY. ANY SUGGESTIONS BY SELLER OR SELLER'S REPRESENTATIVE REGARDING USE, APPLICATION OR SUITABILITY OF THE EQUIPMENT SHALL NOT BE CONSTRUED AS AN EXPRESS WARRANTY UNLESS CONFIRMED TO BE SUCH IN WRITING BY AN OFFICER OF SELLER.**

**FOR EACH OF THE WARRANTIES SET FORTH HEREIN, UNDER NO CIRCUMSTANCES WHATSOEVER SHALL NORLAKE BE LIABLE FOR LOSS OF USE, LOST PROFIT, REVENUE OR FOR ANY OTHER INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES, INCLUDING, BUT NOT LIMITED TO, LOSSES INVOLVING FOOD SPOILAGE, LOSS OF THE CONTENTS OF THE UNIT, OR OTHER PRODUCT LOSS.**

**ALL WARRANTY CLAIMS MUST BE RECEIVED BY NORLAKE WITHIN 90 DAYS OF EQUIPMENT FAILURE.  
ALL WARRANTY CLAIMS MUST INCLUDE NORLAKE EQUIPMENT MODEL AND SERIAL NUMBERS.  
ALL WARRANTY CLAIMS MUST BE FILED ELECTRONICALLY IN GLOBAL WARRANTY.**

**California Residents Only.**



**WARNING:** This product can expose you to chemicals including 1, 3-Butadiene which is known to the state of California to cause cancer, birth defects or other reproductive harm. For more information go to – [www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov)

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