

# YOUR TRUSTED PARTNER FOR EXPERT INSTALLATIONS



## PROPER INSTALLATION PROTECTS YOUR INVESTMENT

As your long-term partner, RSG provides complete equipment support from planning through installation. Reliable performance starts with a proper setup, which is why working with a manufacturer that offers expert walk-in installation services is essential. This guide outlines key features to look for with each one included in RSG's comprehensive support.

### Does your installer offer this level of service and accountability?

- ✔ **Project Assignment & Oversight**  
An RSG installation specialist is your single point of contact, overseeing all installation phases.
- ✔ **Pre-Installation Site Readiness Confirmation**  
The Specialist confirms the site is ready by checking the slab, site access, utilities, and required permits.
- ✔ **Coordination of Delivery & Installation Logistics**  
Delivery is scheduled and coordinated with the installer and GC to ensure smooth, on-time arrival.
- ✔ **Receiving & Inspection of Equipment**  
The installer inspects for damage, verifies contents, and reports any issues before installation begins.
- ✔ **Site Verification – Slab & Levelness**  
The installer ensures the slab is level and clear, notifying the GC if corrections are needed.
- ✔ **Walk-In Assembly & Equipment Installation**  
The walk-in is assembled and sealed; refrigeration system and internal wiring are installed and connected.
- ✔ **Final Power & System Start-Up**  
With power supplied, the system is connected, started, and checked for proper performance.
- ✔ **RSG Quality Assurance & Documentation**  
An installation checklist and photos are submitted for QA review, with a 90-day workmanship warranty.

# RISKS OF IMPROPER INSTALLATIONS

Don't let a bad installation derail a great project. Avoid these risks by scheduling a professional RSG installation.

- ✘ Nearly 50% of all warranty calls can be tied back to poor installation
- ✘ 28% reduction in total warranty claims when using RSG installers
- ✘ Equipment failures due to improper installation can cost tens of thousands in lost product
- ✘ Damaged reputation for everyone involved



## HANDLING YOUR INSTALLATION EVERY STEP OF THE WAY



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and 14001:2015 Standards

